

# OUTPATIENT REHABILITATION 2023 OUTCOMES

## THE ANNUAL REPORT

The Outpatient Rehabilitation Department at MSMC is proud to provide you with our 2023 Annual Report Card. We hope you will take a moment to review this information and share it with others.

## PATIENT EXPERIENCE

The overall experience and satisfaction of our patients and their families, our physicians, and our payers is very important to us. This year we have continued to achieve excellent results from our various surveys and sources.

## VISITS

Average number of Orthopedic visits.	MSMC: 10	Benchmark: 13
Average number of Neurologic related visits.	MSMC: 10	Benchmark: 14

## OVERALL PERFORMANCE:

Orthopedic Functional Progress	MSMC: 36	Benchmark: 23
Neurologic Functional Progress	MSMC: 13	Benchmark: 11

## PERFORMANCE BY SPECIALTY

We offer a variety of specialties. The functional performance by specialty is superior than similar programs in South Florida:

Hand/wrist/Elbow/Shoulder:	40 (expected 25)	Rank: 99	Visits: 13
Spine Progress:	49 (expected 22)	Rank: 99	Visits: 6
Hip/knee progress:	23 (expected 23)	Rank: 48	Visits: 11
Foot/Ankle progress:	27 (expected 21)	Rank: 90	Visits: 9
Vestibular/Vertigo progress:	25 (expected 15)	Rank: 99	Visits: 3

(Source: Focus on Therapeutic Outcomes, Inc.)

## OVERALL PATIENT EXPERIENCE:

- MSMC was rated at 99% of overall satisfaction
- Benchmark: 98%

Patients that complete the MSMC program achieve a higher level of function in less number of visits!

(Source: Focus on Therapeutic Outcomes, Inc.)

## PROGRAM INFORMATION:

### BY PAYER:

- Medicare HMO: 34%
- Medicare: 26%
- Commercial: 34%
- Other: 6%

(For specific information, please call us!)

### DEMOGRAPHICS:

- Total patients: 4,781
- Male: 44%
- Female: 56%
- Average Age: 67

## OUTPATIENT REHABILITATION

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